

## exchange and returns form

thank you for your lovely order once again. it happens sometimes that size or design doesn't fit and in that case we are happy to help. all you need to do is to fill in this form and send the unworn and unwashed piece with all tags included via any branch of zásilkovna. at zásilkovna just dictate our ID: 91471133, based on which the package will be assigned to our address and you don't have to pay anything for the return.

order number:

name and surname:

**exchange** (is possible only for pieces with the same price)

product and size:	exchange for:	number of pieces:

**return**

product and size:	number of pieces:

**please state the reason of returning /exchanging goods:**

- |                                     |  |  |
|-------------------------------------|--|--|
| <input type="checkbox"/> too small  | <input type="checkbox"/> not as described/pictured | <input type="checkbox"/> i withdraw from the purchase contract without giving a reason within 14 days of receiving goods |
| <input type="checkbox"/> too large  | <input type="checkbox"/> wrong item sent           |  |
| <input type="checkbox"/> didn't fit | <input type="checkbox"/> damaged item              |  |

notes:

*if you paid by card or paypal, we will return funds back to your card or paypal account.*

**if you paid cash on delivery, please write your bank account number here:**

date and signature:

please note: you have the right to cancel and return your order within 14 days, for any reason and without a justification. please send the filled form together with the returned goods. after we receive returned goods, we will refund the full price you have paid, or if you return the whole order, we will refund the postage, or the cash on delivery fee too if included on your invoice. payment will be refunded without delays and within 14 days from the day when we receive returned goods.

if you have any more questions do not hesitate to contact us at [orders@mileshop.cz](mailto:orders@mileshop.cz)